

Data Privacy Policy

1. Introduction

We at Nirmal Bang Securities Pvt Ltd (hereinafter referred to as 'Nirmal Bang') are committed to protect our customers' personal information and/or sensitive personal data and strive to maintain the privacy of client's personal information. We have created this privacy policy to help our clients/affiliates understand how we collect, use and protect their information when they visit our web and mobile website and use our products and services.

For the purpose of this policy, "Personal Information" is any information that relates to a natural person which, either by itself or can be used in combination with any other information available with Nirmal bang, for identifying such person. Sensitive personal data or information as defined under Rule 3 of IT (Reasonable security practices and procedures and sensitive personal data or information) Rules, 2011 has been considered as a part of personal information.

We may collect different types of personal and other information based on your use of our products and services and our business relationship with you, including contact information, billing information, equipment, performance, Nirmal Bang's website usage, viewing and other technical information about your use of our network, services, products or websites. Information may be collected when you give it to us with the intent to purchase or interact with us about a product or service we offer or provide.

We collect it automatically when you visit our websites or use our products and services. Nirmal Bang may collect/store your calls and SMSes and content thereof, received or initiated using our Services, including Mobile Apps, but not limited to, details of the phone numbers that interact with your account, also IVR content and call recordings done through our Mobile Apps .It may automatically receive and record on its server from your internet browser, including but not limited to, your IP address, cookie information and details of the web pages you request. In order to register on the Website and use the Services, you are required to share the Information for the effective performance of the Services.

Information collected while using the Services through Mobile Application: when you use solutions provided by Nirmal Bang through mobile applications, like Beyond, NB Dialer, etc may collect information including but not limited to device id, text, graphics, software, phone contacts, photos, videos, music, film clips, digital content, audiovisual combinations, interactive features, call records and other materials that you may view on, access through, or upload to the product or services. Call logs and recordings are available both on Nirmal Bang database as well as the mobile application, while rest of the information accessed remains on the customer's device unless saved specifically by customer on Nirmal Bang application. We do not store personal contact data unless it is dialed through Nirmal Bang Mobile App.

Our goal of collecting call recording data is as per compliance rules and regulation and logs will be preserved as per SEBI Guidelines. we are not sharing your data with any one, Unless it is required by legal / regulatory / statutory.

Data Privacy Policy

2. What We Collect

We may collect the following information.

Nirmal Bang may collect and store personal information relating to your identity that is provided to us, such as on Websites, applications, know your client forms. These include:

- ✓ Your name, job title, date of birth
- ✓ Your father name, spouse name their date of birth
- ✓ Postal and correspondence address including email address
- ✓ Identity and address proof
- ✓ Telephone numbers, Mobile numbers
- ✓ Educational qualifications
- ✓ Depository details

Nirmalbang may collect following sensitive/confidential information.

- ✓ Bank account details
- ✓ Financial details
- ✓ Portfolio details
- ✓ Transaction details
- ✓ System IP address
- ✓ Annual income / net worth

We may further collect information like usage of our services which includes our application, browsing of our website history.

3. Why we require this information and what we do with the information collected

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons.

- ✓ We may use your personal information to improve our service towards you and to keep you updated about our new product or information that may be of interest to you.
- ✓ To verify your identity and processing of your applications/forms/agreements.
- ✓ We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- ✓ From time to time, we may also use your information to contact you for market research purposes.
- ✓ Legal and regulatory requirements

4. Cookies

Nirmalbang may set and access Cookies on your computer

Data Privacy Policy

5. Disclosure and transfer of personal information

Your data may be shared with other parties under following circumstance.

- ✓ We may share your data with third parties in case where it is necessary to provide services to you in better manner
- ✓ Data may be shared with legal, regulatory and government institution when required by law.

We shall take all reasonable measure to maintain confidentiality of your data while sharing it with third parties. We may have an agreement with all the third parties for maintaining the confidentiality of your data wherever necessary.

6. Security

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online

7. Account Set-Up

When selecting user names and passwords for Nirmal Bang accounts, you should choose words or characters that are not obvious. Likewise, you should always keep Personal Information such as account numbers, user names, passwords or similar information in a secure place and not share the information with others.

8. Your Consent

By using Nirmal Bang's website and/or registering for and using the Services, you consent to our privacy policy. In the event that you do not agree with and/or consent to the terms and conditions set out herein, please do not use or access the Website and Services. You hereby acknowledge and agree that by mere use of the Website, Mobile App and other Services, you expressly consent Nirmal Bang's collection, receipt, storage, processing, disclosure, transfer, dealing with and handling of the Customer Data in accordance with this Privacy Policy.

9. Grievance Officer

We are happy to address any questions or concerns you may have about our privacy practices and policies. You may e-mail us at support@nirmalbang.com or write to us at Nirmal Bang, 1st floor, Khandelwal House, Poddar Road, Malad, Mumbai -400097. You may also send in queries and/or suggestions to mentioned addresses.